



General Policies

Warranty Policy

You have to leave a credit card as warranty at the time of your booking
For non-refundable reservations, by confirming your reservation you are accepting that your card will be charged.

Cancellation Policy

All cancellations / changes of reservations up to 3 rooms are possible only until 72 hours before check-in time
For reservations of 4 or more rooms, such is only possible until 15 working days before the check-in date.
Cancellations after this deadline – just like with non-refundable reservations and “no-shows” – will still be charged full price and respective fees.
(These cancellation policies may vary according to the platform used for the booking by the guest.)

Other Policies

Times:
Check-in: 2pm
Check-out: 11pm
Minimum age required for children: 12 years old
Pet policy: Can be admitted after inquiry and with an extra charge

Privacy & Cookies

Your personal data is processed by us manually and through data processing systems in order to a) respond to your requests without consent and to develop activity in the fields of b) marketing, promotional activities, and referral of product-related information and services offered by our organization. Data transmission is not mandatory but required to respond to your requests. Your data may be transmitted to other controlled or related companies. The data will not be disclosed publicly. Finally, we would like to remind you that in exercising the rights set out in Article 7 of the Code on the protection of personal data access, correction, deletion, objection to the processing of your data, etc., you may contact the person responsible for processing the data in writing to our Dream Guincho Unique Stay address, Rua Alto do Arneiro, 2755-150 Alcabideche or by email at info@dreamguincho.pt.

When you visit our site, a small text file (cookie) is created and recorded on your computer disk. Recognizing this file will make it easier and faster to access and customize the page for your online experience. We also identify technical information about your computer when you visit the pages of our site, such as IP (Internet Protocol), operating system, browser type. We use this information to improve the quality of your visit to our site, and we will not disclose it to entities outside Dream Guincho Unique Stay. Most browsers automatically accept these files (cookies), but you can delete them or block them automatically. In the “Help” menu of your browser you will find how to make these settings. However, if you do not allow the use of cookies there may be some features that you will not be able to use.